



Refund Policy

All refund requests must be made in writing, documenting the reason for the request, to the Stratford Soccer Club (SSC) Registrar at stratfordsoccerclub@outlook.com

Effective the 2024 season, SSC will only process refund requests made before June 15th and as per the following policy:

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| Full Refund | Refund request received before June 15 and the player has not participated in a practice, identification session or game- the player will receive a refund of their fees, less a \$20 administrative fee. |
| Partial Refund | Refund request received before June 15 and the player has participated in a practice, identification session or a game- 50% of the club's registration fee will be refunded. |
| No Refund | No refunds will be issued after June 15, except in the case of a season ending injury. |
| Season Ending Injury | Where a player receives a season-ending injury, certified by a physician: <ul style="list-style-type: none">• Before June 15 - 75% of the club registration fee will be refunded• Between June 15 and June 30 - 50% refund of the club's registration fee will be refunded• Between July 1 and 31 - 25% refund of the club's registration fee will be refunded. |

No refund will be given after July 31.

Refunds will process through the RAMP registration system back to the credit card used to pay for the registration.