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## Township of Brock Ice Use Protocols

As the COVID-19 pandemic continues to evolve, health and safety is our number one priority. The following measures have been put into place to ensure the health and safety of our community:

### Opening Protocols:

- Doors will be marked with "Entrance" and "Exit" to promote one way traffic to allow for social distancing. "Flow of Traffic" map will be provided to all user groups to circulate within their organization.
- The entrance doors will be monitored until the next groups time to get ready (30 minutes prior to rental).
- Parents and participants can line up outside the entrance doors keep the 6 ft. /2m distancing. Township to install signage and markings.
- Screening must be completed online prior to entering the facility.
- All persons 12 years and older must show proof of vaccination via the QR code upon entry.
- Township Staff will open the door 30 minutes prior to rental and allow one person in at a time according to physical distancing markers. All players will be required to enter the building. Spectators will be asked to wait until after all players have entered, before they will be permitted entry to the facility.
- Patrons will be asked to use hand sanitizer when entering the building.
- Face masks are mandatory and must be worn inside our facilities, this includes in the spectator area. Disposable or cloth is accepted. Public and users are expected to have their own masks.
- Public washrooms in lobbies will be available, with alternating stalls locked/closed to ensure physical distancing.
- Water fountains will be turned off. Participants are encouraged to bring a full water bottle and a back up to the rink with them.
- Spectators must exit the facility immediately after the rental has ended and wait for players outside the facility.
- The facility will be limited to a maximum capacity of no more than 325 persons.

### Player/Skater/Coach Protocol

- If player/skater/coach or parents feels sick, they must stay home and not attend the facility or program.
- Participants will only be permitted to arrive 30 minutes prior to their rental time.
- Change room access will be available for participants 30 minutes prior to their ice time.
- Coaches and instructors are responsible to supervise their participants and to ensure all protocols are being followed.
- Parents will not be permitted in the area where skaters put their skates on unless player/skater is too young and requires assistance to tie skates.
- All on ice participants are strongly encouraged to wear full face shield.
- Coaches must wear a mask on the player's benches.

- Water bottles are never to be shared between participants. Each participant is to bring their own water bottle.
- No spitting, snorting or releasing of any bodily fluids on the ice. This could result in immediate ejection or removal.
- Each group will be expected to leave within 25 minutes following the end of their rental time. When exiting the building, they will be asked to use the hand sanitizer provided.
- Staff will clean/sanitize the bench areas and all major touch points between groups.

#### **Renting Ice Protocols:**

- Ice Season will be split into 2 seasons, Fall and Winter. Fall Session will run from October to December. In December we will re-address the demand for Ice, and bookings will be made for the Winter Session, which will run from January to March.
- In the event the arena is required to shut down, user groups will only be billed for ice they've used.
- If an organization is directed by the Health Department to cease operation in relation to COVID-19, they will only be billed for ice they've used.

#### **Closure of Programs/Items/Equipment until further notice:**

- Public Programs will be offered, including: Public Skating, Moms & Tots, Ticket Ice etc.
- No off-ice warm-ups within the building
- Concessions will remain closed.
- All vending machines will be closed and roped off.
- Water Fountains will be turned off.
- No outside food or beverages

#### **Cleaning Protocols:**

- Refer to **SOP – Cleaning and Disinfecting Arena Facilities** document.

#### **Failure to Comply:**

Failure to comply with the COVID-19 Facility and User protocols will result in the following steps being applied by Staff to permit violators

- First offence – Verbal warning
- Second offence – Written warning
- Third offence – Removal of one scheduled ice time at the cost of the permit holder
- Fourth offence – Removal of three scheduled ice times at the cost of the permit holder
- Fifth offence – Permit holder will not be permitted ice time for the remainder of the 2021-2022 season