

SWIFT CURRENT SOCCER ASSOCIATION

CLUB REGISTRATIONS, REFUNDS, COLLECTIONS, AND TRANSFERS – POLICY – APPROVED SEPTEMBER 9, 2024



CLUB REGISTRATION

- Only once a player registers with the Swift Current Soccer Association (SCSA) will they be registered as an official player with SCSA's governing body.
- Registration for fall (indoor) programming typically opens in August
- Registration for spring (outdoor) programming typically opens in March
- Registration for the summer camps or additional training open as available. Check back often.
- SCSA offers a third child discount. Those who qualify can use the applicable promo code at checkout or contact swiftcurrentsoccer@gmail.com for more information. The discount applies to the lowest of the three (3) registration fees.
- Registration must be completed online at www.swiftcurrentsoccer.ca. Approved payment methods include credit card, e-transfer, or third-party financial support programs (i.e., KidSport).
- SCSA does at times have waitlists, as space is limited in all age categories. Age categories may reach capacity prior to registration deadlines. Participants should register early.
- Late fees are applied to all registrations received after the predetermined deadline.

REFUNDS

SCSA recognizes that circumstances change following a player registration for several reasons, some of which are beyond the control of the player.

Full Refund

- A full refund of registration fees will be provided if there are insufficient player registrations to provide a program, league, camp, or clinic.

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- A full refund of registration fees (subject to the current administration fee) will be provided if withdrawing prior to the commencement of the season, for any reason.
- A full refund of registration fees (subject to the current administration fee) will be provided prior to the commencement of camp or clinic.

Partial Refund

- A partial pro-rated refund of registration fees (subject to an administration fee of \$25.00) will be provided once the season, camp, or clinic has commenced, if one of the following conditions is met:
 - A player suffers a “season-ending injury”¹, or
 - A player moves 50 kilometers or more away from the City of Swift Current, or
 - Withdrawal occurs within the first two (2) weeks of the season

No Refund

- No refund will be provided after the first two (2) weeks of the season or league have been completed.
- No refund will be provided after commencement of the camp or clinic.
- If a season, camp or clinic is abandoned or cancelled as result of something beyond SCSA’s control (examples include but are not limited to: COVID-19; pandemic, natural disaster, etc.) the refund policy will be as follows:
 - If the season or phase, league, camp, or clinic is abandoned or cancelled prior to commencement, each player will receive a full refund, minus a \$40.00 admin fee.
 - If the season or phase, league, camp, or clinic is abandoned or cancelled after commencement but prior to the half-way point, each player will receive a 50% refund.
 - If the season or phase, league, camp, or clinic is abandoned or cancelled after the half-way point, no refund will be issued.

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Refund Process

- All refund requests must be made in writing using SCSA's "Refund Request Form" and submitted by email to swiftcurrentsoccer@gmail.com. Please allow 4-6 weeks for refunds to be processed.
- All Refund requests must be submitted before February 15 for the indoor season and June 30 for the outdoor season.
- Prorated refunds will account for the value of the games and training in which the player either participated or was eligible to participate (which includes any games for which the player is or was suspended).
- The value determination will be calculated by assigning a dollar value to each hour of games and training throughout the season and is at the discretion of the Technical Director.

Exclusions

- Only registration fees will be refunded.
- SCSA will not refund any money paid to a team (i.e., manager or coach).
- SCSA will not refund any money raised and collected by the individual or their team through sponsorship or fundraising efforts.

COLLECTIONS

- A player will NOT be registered (and therefore not eligible to play or train) until their fees have been paid or until a payment plan has been established.
- Exceptions to this policy are only made for players who are seeking financial assistance, and only after prior contact with the appropriate club official.
- For players on a split payment plan, should they discontinue or fail to complete payments, they will be contacted by a club official. Failure to communicate with the club to find a solution and/or making

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mutually agreeable alternate arrangements will result in their suspension from all club programs and removal from program access.

- Unpaid registration fees may also result in the member being removed from the roster and active status within SCSA and Saskatchewan Soccer.

PLAYER RELEASES/TRANSFERS

- SCSA will provide players who wish to leave SCSA with a letter of good standing if **ALL** outstanding fees and team fees have been paid in full. Requests for such should be made to the Registrar.
- All returned cheques are subject to a \$40.00 NSF admin fee.

¹A **season ending injury** is one from which return to playing or training seems unlikely before the end of the season or camp/clinic. A doctor's opinion may be required at the discretion of the Technical Director.