

Poirier Sport & Leisure Complex

Arena Facility Guidelines:

Updated: February 5, 2021 (Includes PHO Updates as of January 8, 2021)

- **Masks**

Masks must be on at all times when in the facility. The coaches/trainers must wear masks at all times when in the Arena and on the playing surface and not take them off or move it away from their face, especially when they talk to their athletes.

- **2m vs. 3m distancing**

The City has considered all orders and recommendations from outside organizations (including PHO, viaSport). The decision the City made has the best interest in mind for our community, user groups and staff and it is:

- 2m distancing when outside the playing surface;
- 3m distancing when within the playing surface
 - Exceptions:
 - People with health conditions or with physical, cognitive or mental impairments who cannot wear one
 - People who cannot remove a mask on their own
 - Children under the age of 12
- All participants are health screened before entering the facility.
- The City has been methodically working through the logistics required to keep public facilities safe in the midst of the COVID-19 pandemic. With the safety of the public and our employees as the top priority, the City insists that all user groups adhere to and actively monitors and enforces these guidelines.
- No adult sport – practice or games (22 years old and above)

Arena 1:

- **COVID-Safety Plan:** mandatory for each group to have
- **Return to Sport Guidelines:** each group should follow their specific sport's return to sport guidelines
- **Entrance:** Push door at the east entrance of the facility; line up along Arena 1 Zamboni Bay doors
- **Arrival Time:** 15 minutes prior to booking
- **Maximum Occupancy:** 50 people (includes players, coaches, staff) **No spectators**
- **Walking Track:** closed
- **Players Benches:** **two meter distancing applies** to participants on the same team of the same cohort.
- **Time Keeper Bench:** **maximum 1 person;**

- **Penalty Boxes:** two meter distancing applies to participants on the same team of the same cohort.
- **Playing Surface:** All participants must maintain 3 meters distancing from one another. No games/scrimmages or battle drills allowed. No spectators allowed.
- **Dressing Rooms #7-10, Ref Room #11 & Gender Neutral Dressing Room #14:** maximum 7 people per room, no showers available at this time; washroom is available. Gender Neutral Dressing Room #14 available by access through Dressing Room 7 only; maximum 5 people. Ref Room #11 maximum 2 people.
- **Viewing Area (seating):** closed; no spectators allowed.
 - **Evaluator viewing/Media Entrance/Exit:** Closed: No spectators allowed.
- **Media Booth:** Closed: No spectators allowed.
- **Tournament Office:** closed
- **Merchant Booth & Booster Room:** closed
- **Access to Arena 1 Lower Lobby:** closed
 - **CMHA Office:** available by appointment only
 - **CMLA Office:** available by appointment only
- **Access to Skate Shop:** closed
- **Access to Washroom:** available inside assigned dressing rooms and ref room #11 when not utilized by referees.
- **Main Mezzanine Washrooms:** closed
- **Arena 1 Concession:** closed
- **Exit:** east push door of facility
- **Departure Time:** 15 minutes following booking or faster
- **User Group Volunteer (COVID Safety Person):** each group will be responsible for having a volunteer that is responsible for manning the east push door entrance to let their athletes into the Arena and out of the Arena; while ensuring the next group does not enter until their group's volunteer is present.
- **Cleaning:** The City will be responsible for increased cleaning of high touch points within the facility. Hand Sanitizer will be available at the entrance/exit of Arena 1.
- **Elevator Access to Arena Surface:** open by appointment only
- **Ice Dividers:** Ice dividers are available for use located just inside the double doors of the main dressing room hallway inside Arena 2; they are only to be used for U9 and below. User groups are responsible for cleaning dividers & putting away after each use. A maximum of 2 volunteers can enter into Arena 2.

Arena 2:

- **COVID-Safety Plan:** mandatory for each group to have
- **Return to Sport Guidelines:** each group should follow their specific sport's return to sport guidelines
- **Entrance:** East fire door (by ref rooms 12/13); line up outside of the facility along the Arena 2 Zamboni Bay Doors
- **Arrival Time:** 15 minutes prior to booking
- **Maximum Occupancy:** 50 people (includes players, coaches, staff) No spectators
- **Outer Arena Surface:** open and user groups are able to utilize this space during their booking while maintaining the 50 person maximum. (On Arena surface and outer Arena

surface) two meter distancing applies and if physical activity is taking place three meter distancing applies. No spectators allowed.

- **Players Benches:** two meter distancing applies to participants on the same team of the same cohort.
- **Time Keeper Bench:** maximum 1 person;
- **Penalty Boxes:** two meter distancing applies to participants on the same team of the same cohort.
- **Playing Surface:** All participants must maintain 3 meters distancing from one another. No games/scrimmages or battle drills allowed. No spectators allowed.
- **Dressing Rooms # 1-4, Ref Room #13 & Gender Neutral Dressing Room #5:**
 - Dressing Rooms 1-4 maximum 8 people per room, no showers available at this time; washroom is available. Can only enter & exit through Arena 2 not through the hallway. Gender Neutral Dressing Room #5: maximum 2 people, no showers available at this time; washroom is available. Ref Room #13 maximum 2 people, no showers available; washroom available.
- **Viewing Area upstairs (seating):** closed
- **Viewing Area main level (standing only):** No spectating allowed. (still limited to the max capacity 50 including player, coaches, spectators and staff)
- **Music Room:** by appointment only.
- **Access to Arena 2 Lower Lobby:** closed
- **Access to Skate Shop:** Closed
- **Access to Washroom:** Ref Room #12
- **On-Ice Figure Skating Harness:** open (City will clean clip, CSC to clean body harness)
- **Exit:** East fire door beside ref rooms 12/13
- **Departure Time:** 15 minutes following booking or faster (no exceptions)
- **User Group Volunteer (COVID Safety Person):** each group will be responsible for having a volunteer that is responsible for manning the east fire door entrance to let their athletes into the Arena and out of the Arena; while ensuring the next group does not enter until their group's volunteer is present.
- The City recommends each user to bring their own tissues if needed
- **Cleaning:** The City will be responsible for increased cleaning of high touch points within the facility. Hand Sanitizer will be available at the entrance/exit of Arena 2.
- **Ice Dividers:** Ice dividers are available for use located in the South East Storage Room in Arena 2; they are only to be used for U9 and below. User groups are responsible for cleaning dividers & putting away after each use.

Arena 3:

- **COVID-Safety Plan:** mandatory for each group to have
- **Return to Sport Guidelines:** each group should follow their specific sport's return to sport guidelines
- **Entrance:** South entrance of facility; should line up south/east on Arena markers
- **Arrival Time:** 15 minutes prior to booking
- **Maximum Occupancy:** 50 people (includes players, coaches, staff) No spectators
- **Outer Arena Surface:** open and user groups are able to utilize this space during their booking while maintaining the 50 person maximum. (On Arena surface and outer Arena

surface) two meter distancing applies and if physical activity is taking place three meter distancing applies. No spectators allowed.

- **Players Benches:** two meter distancing applies to participants on the same team of the same cohort.
- **Time Keeper Bench:** maximum 1 person;
- **Penalty Boxes:** two meter distancing applies to participants on the same team of the same cohort.
- **Playing Surface:** All participants must maintain 3 meters distancing from one another. No games/scrimmages or battle drills allowed. No spectators allowed.
- **Dressing Rooms:** none available at this time – construction currently still taking place. Athletes are to come dressed prior to session and put minimal attire on inside the facility. Benches are available inside Arena 3 and seating in Arena 2/3 Lower Lobby within the barricaded space.
- **Viewing Area main level (standing only):** No spectating allowed. (still limited to the max capacity 50 including player, coaches, spectators and staff)
- **Music Room:** by appointment only.
- **Access to Arena 2 Lower Lobby:** partially open – follow designated signage.
- **Access to Arena 3 Lower Lobby:** partially open – follow designated signage. Sliding doors will be locked; push door will remain open.
- **Access to Skate Shop:** Closed
- **Access to Washroom:** women's & men's washrooms by south entrance available.
- **On-Ice Figure Skating Harness:** open (City will clean clip, CSC to clean body harness)
- **Off-Ice Harness:** open (City will clean clip, CSC to clean body harness) Only to be used during CSC booking
- **Exit:** South doors of facility (same as entrance)
- **Departure Time:** 15 minutes following booking or faster (no exceptions)
- **User Group Volunteer (COVID Safety Person):** each group will be responsible for having a volunteer that is responsible for manning the south entrance to let their athletes into the Arena and out of the Arena; while ensuring the next group does not enter until their group's volunteer is present.
- The City recommends each user to bring their own tissues if needed
- **Cleaning:** The City will be responsible for increased cleaning of high touch points within the facility. Hand Sanitizer will be available at the entrance/exit of Arena 3.
- **Ice Dividers:** Ice dividers are available for use located inside the South East Storage Room of Arena 2; they are only to be used for U9 and below. User groups are responsible for cleaning dividers & putting away after each use. A maximum of 2 volunteers can enter into Arena 2 at the furthest North East door between the two rinks.

Poirier Forum Facility Guidelines:

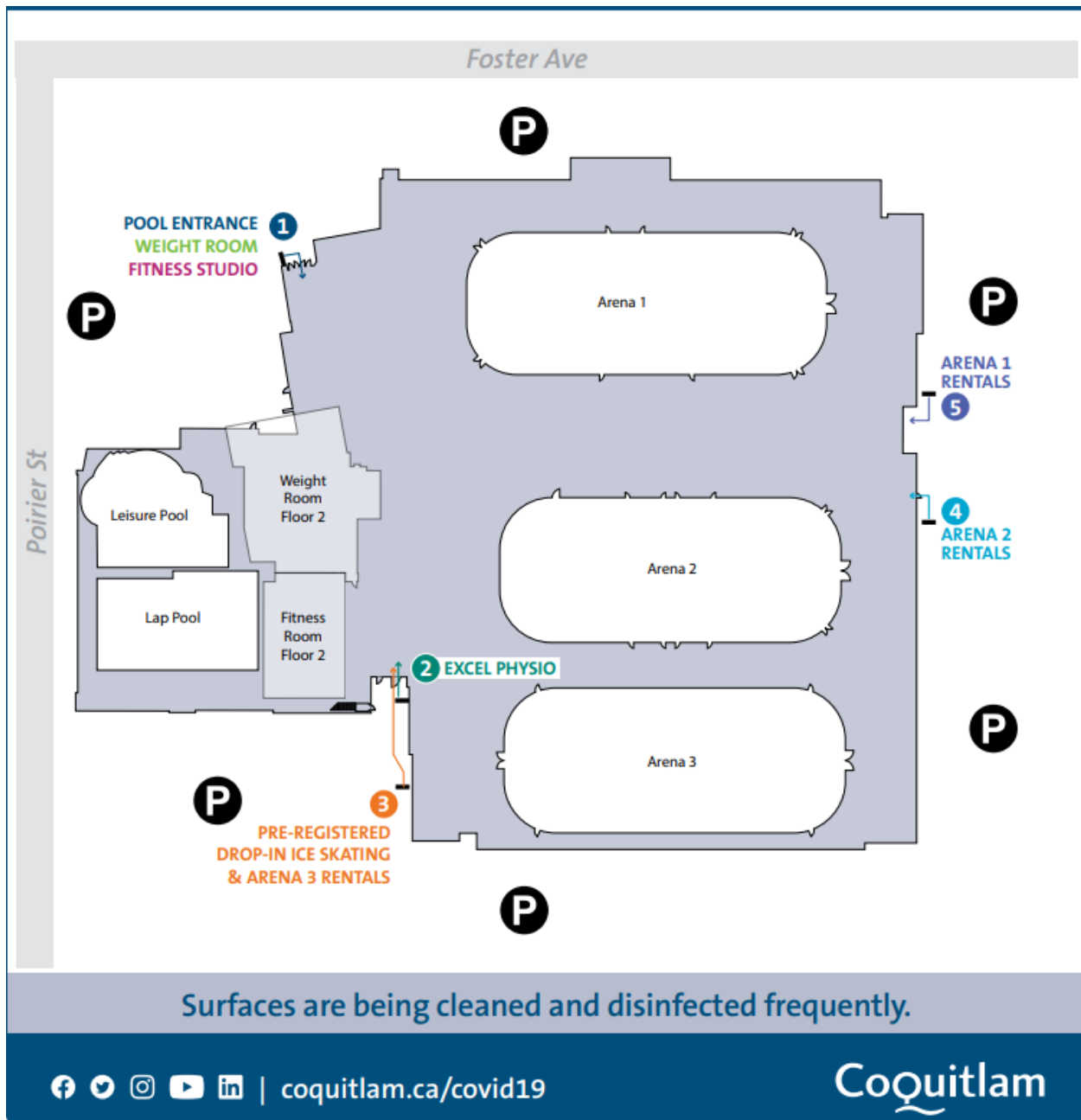
- **COVID-Safety Plan:** mandatory for each group to have
- **Return to Sport Guidelines:** each group should follow their specific sport's return to sport guidelines
- **Entrance:** Front entrance doors; line up outside of facility

- **Arrival Time:** 15 minutes prior to booking
- **Maximum Occupancy:** 50 people (includes players, coaches, staff) **No spectators**
- **Outer Arena Surface:** open and user groups are able to utilize this space during their booking while maintaining the 50 person maximum. (On Arena surface and outer Arena surface) **two meter distancing applies and if physical activity is taking place three meter distancing applies. No spectators allowed.**
- **Players Benches:** **two meter distancing applies** to participants on the same team of the same cohort.
- **Time Keeper Bench:** **maximum 1 person;**
- **Penalty Boxes:** **two meter distancing applies** to participants on the same team of the same cohort.
- **Playing Surface:** All participants must maintain 3 meters distancing from one another. **No games/scrimmages or battle drills allowed. No spectators allowed.**
- **Dressing Rooms 1-4:** **maximum 7 people per room;** washroom is available.
- **Viewing Area (standing only):** **No spectating allowed.**
- **Access to Washroom:** Two universal washrooms available
- **Exit:** front entrance door
- **Departure Time:** 15 minutes following booking or faster (No exceptions)
- **User Group Volunteer (COVID Safety Person):** each group will be responsible for having a volunteer that is responsible for manning the entrance/exit to let their athletes into the Arena and out of the Arena; while ensuring the next group does not enter until their group's volunteer is present.
- The City recommends each user to bring their own tissues if needed
- **Cleaning:** The City will be responsible for increased cleaning of high touch points within the facility. Hand Sanitizer will be available at the entrance/exit of the Poirier Forum.

Important Notes:

- Water fountains will remain closed at this time.
- Absolutely no spitting
- Stay home if you feel sick
- Planet Ice has own facility guidelines
- Access to Storage Cages will still need to be by appointment with Katrina
- User groups are responsible for their own first-aid; they still have access to the on-site AED's. When calling 911 please notify City staff so we are aware and can assist opening Zamboni gates for fire/ambulance.
- Appropriate net sizes should be emailed to bookings prior to Arena time.

Poirier Sport & Leisure Complex:



Poirier Forum:

