

Unity Minor Hockey Association

Conflict Resolution Protocol

Any questions or concerns should be directed to the appropriate person amongst your team first. Parents/players who have a conflict with a coach or other team official should first attempt to resolve the issue directly with that team official.

Coaches, managers, parents, and players are not to contact UMHA president, Hi-Way 14 league or Hockey Sask until the appropriate communication within UMHA has been made first!

Please ensure your parents/players are aware of this and follow the conflict resolution protocol as follows:

Step 1: Incident occurs. Must wait 24 hours to file complaint

Step 2: Attempt to resolve issue directly with team official

Step 3: Document the incident in writing using complaint form

Step 4: Submit the documented incident to division coordinator

Step 5: Division coordinator will try to resolve conflict at a team level with the parties involved

Step 6: If an agreeable solution cannot be possible then the situation can be brought to the executive level and be handled by the disciplinary committee

The disciplinary committee has the power to suspend players, coaches, managers, and parents at the committee's discretion. Parent suspensions can result in game suspension for their child. Please see Bylaw 14 in the UMHA constitution, for more clarification, regarding details on Discipline.