

## **PAYMENT/REFUND POLICY**

### **STATEMENT**

The success of our leagues, training programs, and competitive teams is dependent on the players – and their commitment to the program. Therefore, we expect that all players and parents will follow through with their commitment by completing all required paperwork, attending team meetings, paying all fees promptly, and attending all league games and tournaments. It is the responsibility of the participant to make payments prior/on due dates and follow designated payment schedules where applicable.

### **REGISTRATION AND PAYMENT**

Registration must be done online through RAMP. Any players wanting to join after the registration deadline will be subject to a \$20 late fee if registration is reopened.

Each player's balance can be accessed directly from their RAMP accounts. Payment are to be made through RAMP by Credit Card or through funding agencies such as JumpStart and KidSport. Payments may be broken up into multiple instalments or paid as one lump sum. However, all payment must be made prior to the first sessions.

Participants who are applying for funding through Kid Sport/Jumpstart must indicate this on their registration form. We ask that you keep WRSA informed on the application process, and if you require any assistance please email [wrsaofficead@gmail.com](mailto:wrsaofficead@gmail.com)

### **REFUNDS**

Because withdrawals can result in the unraveling of a team, our refund policy regarding league/tournament teams is firm and non-negotiable. After a player has registered, requests for refunds will be treated as follows:

- Player withdrawal within two weeks of the program start date will result in no refund.
- Player dismissal due to a violation of the Player/Parent Code of Conduct will result in no refund of the program fee.
- Refunds will be issued due to medical reasons, with receipt of a medical note from a doctor stating why the person is no longer able to play, that are submitted on or before the first scheduled session takes place. Due to insurance coverage requirements no refunds will be given after this date.
- Full refunds will be awarded if selected to a team that ends up with an insufficient number of players. Please note that WRSA will do everything they can to ensure a programming option is found for every registrant.

*All requests for refunds must be sent to [wrsaofficead@gmail.com](mailto:wrsaofficead@gmail.com)*