

Winsloe Charlottetown Royals FC Fall/Winter Program Refund Policy (U10, U12 & U14 Soccer Program - Indoor League Package Only)

This refund policy applies exclusively to the U10, U12 & U14 Soccer Program (Fall/Winter) - Indoor League Package. Other programs offered during the Fall and Winter seasons, such as the Fall Camp or Indoor Practice Package, are not eligible for refunds under this policy.

The club shall maintain the following refund policy for players/families that request a refund of their registration costs. All refund requests must be made in writing, documenting the reasons for the request, to the WCRFC Manager of Operations or Registrar at wcrfccoordinator@gmail.com or registrar@winsloecharlottetownfc.ca

Full Refund:

- Refund request received before **October 11th** and the Player has not participated in a practice or game.

Partial Refund:

- Refund request received before **November 1** and the Player has participated in a practice. 50% of the first payment will be refunded.

No Refund:

- No refunds will be issued after **December 1**, except in the case of a season-ending injury.

Season-Ending Injury:

- Where a player receives a season-ending injury, certified by a physician, before **February 1**, 50% of the Club's registration fee will be refunded. No refunds will be given after **February 1**.

Refunds will be issued either by crediting the credit card used to pay the registration online or by cheque if the payment was made by e-transfer or cash.