



As the City of Edmonton relaunches Arena operations, we ask for your full cooperation and commitment to follow the new facility guidelines of the Alberta Health Services Step 1 reopening. Our first priority is the health and safety of our customers, users, and employees. Please review the additional City of Edmonton Arena Guidelines below:

Welcome back: We look forward to welcoming you, your organization, and its members back to City of Edmonton arenas within the new guidelines and facility procedures. Facility specific measures may be in place at some arenas. Your collaboration and communication is very important as we go through the reopening and relaunch phases of Arenas. The health and safety of everyone is our priority. If you have any questions please let us know.

Mandatory Masks: Masks are required to access the facility. Participants must be masked at all times, except during the training activity.

No Spectators: Spectators are not permitted at this time.

Pre-screening measures: Stay home if you are sick or displaying any symptoms of COVID-19. Follow the prescreen procedures outlined by your organization or Alberta Health Services.

Arrival Times: Players and coaches can enter the facility 15-25 minutes before their booking and must exit the facility 10 minutes after their booking. Facilities will promote physical distancing by promoting one-way traffic flow to reduce interactions between groups. Common area chairs and tables may not be available to reduce gathering areas and to promote physical distancing.

Arrive ready to train: Participants are encouraged to arrive with their required equipment on, as dressing room space will be limited to accommodate physical distancing. Groups may be provided with more than 1 dressing room to allow for adequate space where possible. Bring a pre-filled, labelled water bottle. Bottle fillers are available but drinking fountains are not available.

Dressing Rooms limited: Dressing room space will be extremely limited in order to provide greater physical distancing between individuals and groups. Shower facilities are not available. Try to minimize contacting high-touch point surfaces such as door handles and going in and out of dressing rooms. Indoor warm-up space is not available at this time.

Additional support required: User Groups with younger children requiring assistance with skate tying should consider how to manage this within physical distancing guidelines. Skate tying prior to arrival and the use of skate guards is strongly recommended.

Cleaning and Sanitizing - Additional cleaning and sanitizing measures will be in place to ensure a safe and health environment for everyone. Arena staff will be disinfecting all areas of the arena and common touch points in between users.

All Arena Users: Sport and recreation organizations are responsible for keeping track of all participants for each activity for the purpose of contact tracing in the event of an outbreak.

Specific-Sport Guidelines: Groups are expected to follow the sport governing body's guidelines with respect to how their sports' activities can be modified to comply with Alberta Health Services (AHS) and Government directives regarding physical distancing and avoiding the sharing of common equipment. to these modifications. It is also the group's responsibility, if applicable, to ensure that sanctioned activities are permitted through their association and/or sport governing body.

Activities Must be Compliant with [Current AHS Regulations](#)

Please note: The City of Edmonton will continue to monitor the virus and its impacts to public health, in partnership with the [The Government of Alberta](#) and the [Government of Canada](#). As this situation changes, we will keep you informed. Information about the City's response can be found on City of Edmonton website [COVID-19 PAGE](#).